

CENTRES FOR THE INTEGRATION OF FOREIGNERS



MAZOWIECKIE
CENTRUM POLITYKI
SPOŁECZNEJ

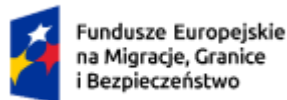


Mazovian Intercultural Bridges

– Centres for the Integration of Foreigners



- **Project Objective:** to establish a network of Centres for the Integration of Foreigners (CIC) in the Mazovian Voivodeship, offering comprehensive support to foreigners.
- **Implementation Period:** 1 January 2025 – 30 June 2029
- **Budget:** approximately PLN 105 million, of which nearly PLN 95 million is co-financed from the Asylum, Migration and Integration Fund (AMIF) for 2021–2027



Rzeczpospolita
Polska

Dofinansowane przez
Unię Europejską



Project Leader:

- Mazovian Centre for Social Policy (MCPS)
– responsible for organising CIC operational sites, information points, and Polish language courses.

Project Partners

Partners:

- Mazovian Voivode – support in the area of legalising the stay of foreigners.
 - Non-Governmental Organisations (consortium):
 - Foundation „Ocalenie” („Salvation” – leader),
 - Polish Migration Forum Foundation,
 - Ukrainian House Foundation,
 - Freedom Foundation
- responsible for legal support, psychological assistance, adaptation courses and other integration activities.



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The Role of MCPS in the Project

Mazovian Centre for Social Policy – Project Leader

Key Tasks of MCPS:

- Coordinating the entire project at the regional level – overseeing the activities of all partners.
- Organising and equipping the Centres for the Integration of Foreigners (CIC) in various locations across Mazovia.
- Providing Polish language courses, including vocational language courses, as a part of the social and professional integration of foreigners.
- Collaborating with public administration – including provincial offices, local governments, and schools.
- Monitoring and reporting project outcomes to funding institutions (e.g. AMIF).



The Role of MCPS in the Project

Why is MCPS as the leader an important choice?

- MCPS is a regional social policy centre rather than a labour market institution – meaning the project focuses on comprehensive integration of foreigners, not just their professional activation.
- The emphasis is on the social dimension of integration: neighbourhood relations, access to education, psychological support, cultural competencies.
- This approach allows for building a cohesive local community rather than merely integrating migrants into the labour market

Scope of CIC Activities

Services offered by the Centres for the Integration of Foreigners:

- Polish language courses at levels A1–B2, including vocational language courses.
- Information and advisory points concerning the legalisation of stay, employment, and education.
- Legal support in employment, family law, and prevention of violence and human trafficking.
- Psychological assistance for children and adults.
- Childcare during the use of CIC services.
- Training for educators and public administration employees in working within a multicultural environment.

Locations and Operating Principle

CIC Locations:

Centres will be established in various cities within the Mazovian Voivodeship, including Radom and Siedlce, where suitable premises have already been rented.

"One-Stop Shop" Principle:

CICs will operate as a "one-stop shop", providing comprehensive support in one place, facilitating the integration of foreigners into local communities.



Project Significance



Benefits for the Community:

- Facilitating the integration of foreigners through access to education, information, and support.
- Combating discrimination and hate crimes.
- Strengthening the competencies of public institutions in working with individuals with migration experiences.

Long-Term Impact:

- Building an open and inclusive society in Mazovia that supports cultural diversity.

PROJECT PARTNER
THE MASOVIAN VOIVODE

ACTIONS OF THE VOIVODE

The Masovian Voivode is the representative of the Prime Minister of the Republic of Poland in the voivodeship. They carry out tasks related to:

- security and crisis management, notifying the population about emergencies;
- issuing passports, population records, civil status records;
- issuing work permits for foreigners;
- issuing decisions permitting the implementation of road, railway, etc. investments;
- legalisation of the stay of foreigners:
 - temporary residence permits.
 - permanent residence.
 - long-term EU resident permits.

TASKS OF THE VOIVODE IN THE IMPLEMENTED PROJECT

Providing information on residence legalisation procedures.

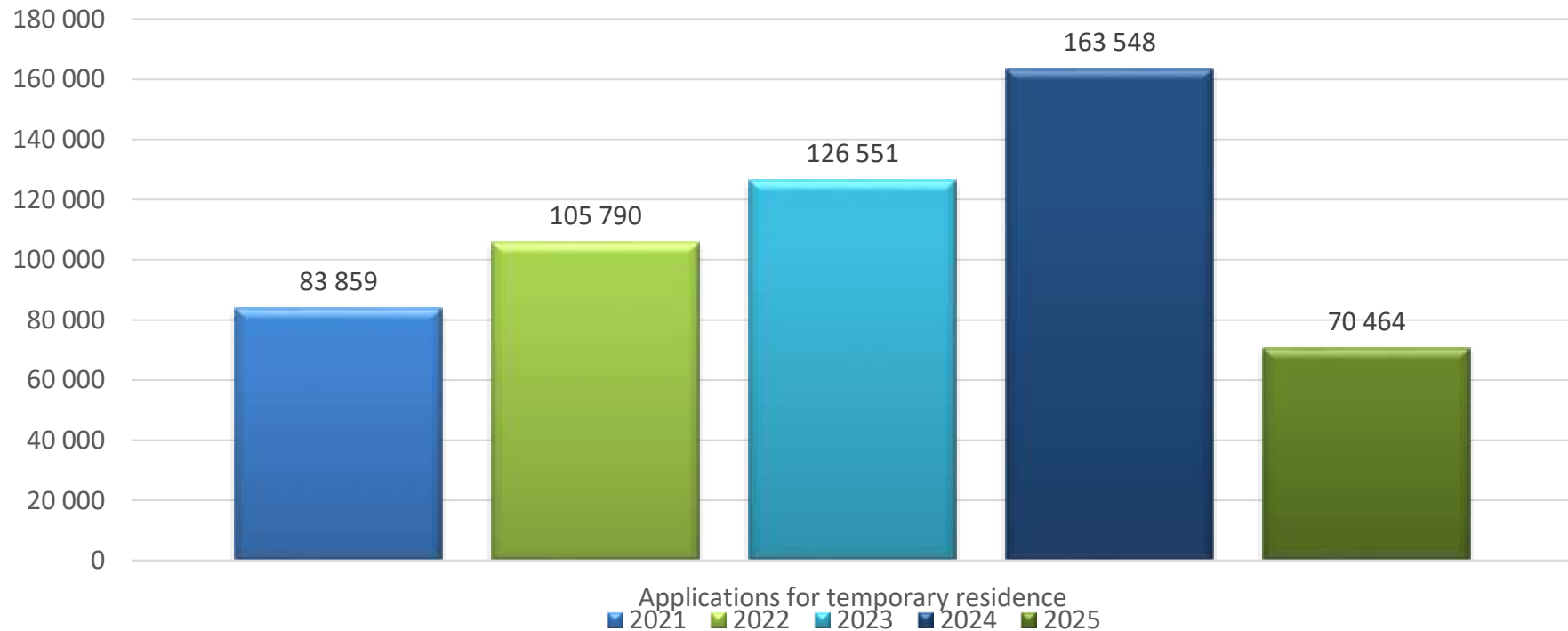
Assistance with completing applications for temporary, permanent, and long-term EU residence.

Accepting applications for the legalisation of residence.

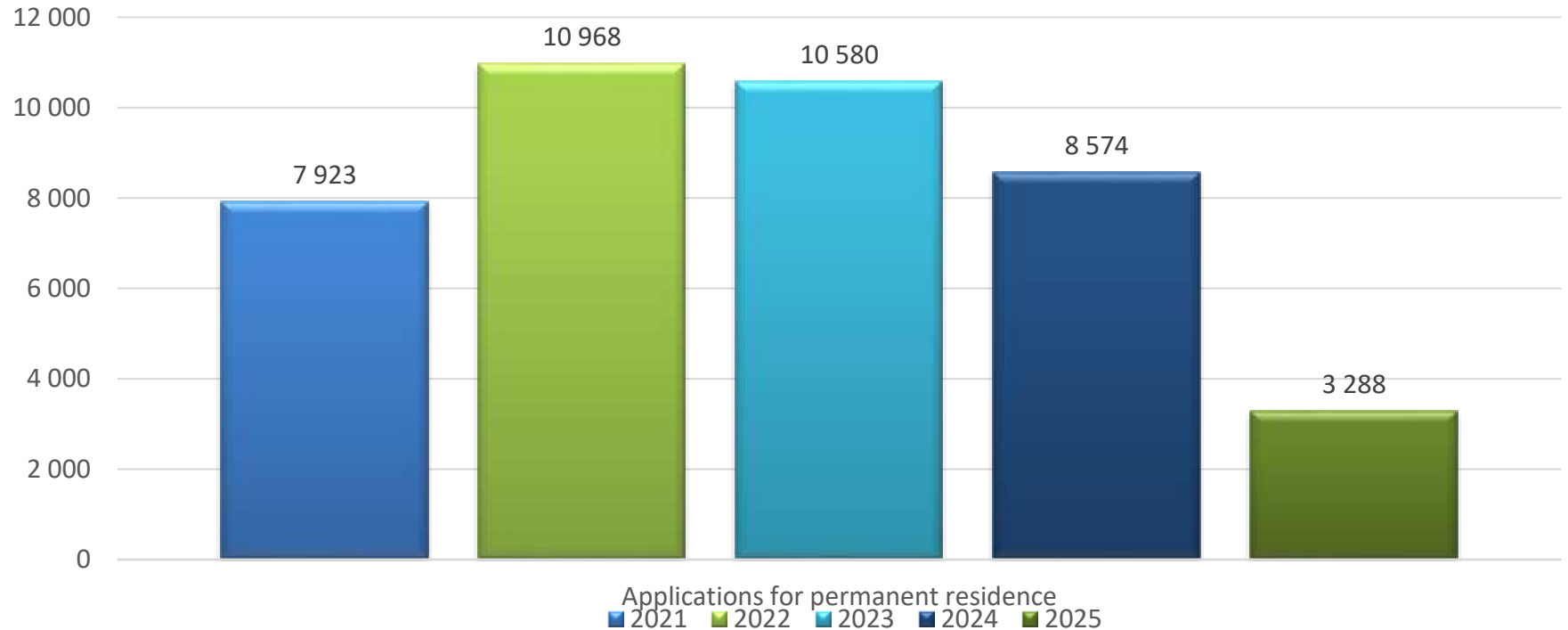
The number of applications for temporary, permanent, and long-term EU residence accepted by all voivodeships in 2024 amounts to **642 252**, of which **180 684** were submitted to the Masovian Voivodeship, which means that over **28%** of all submitted applications are received by the Masovian Voivode.



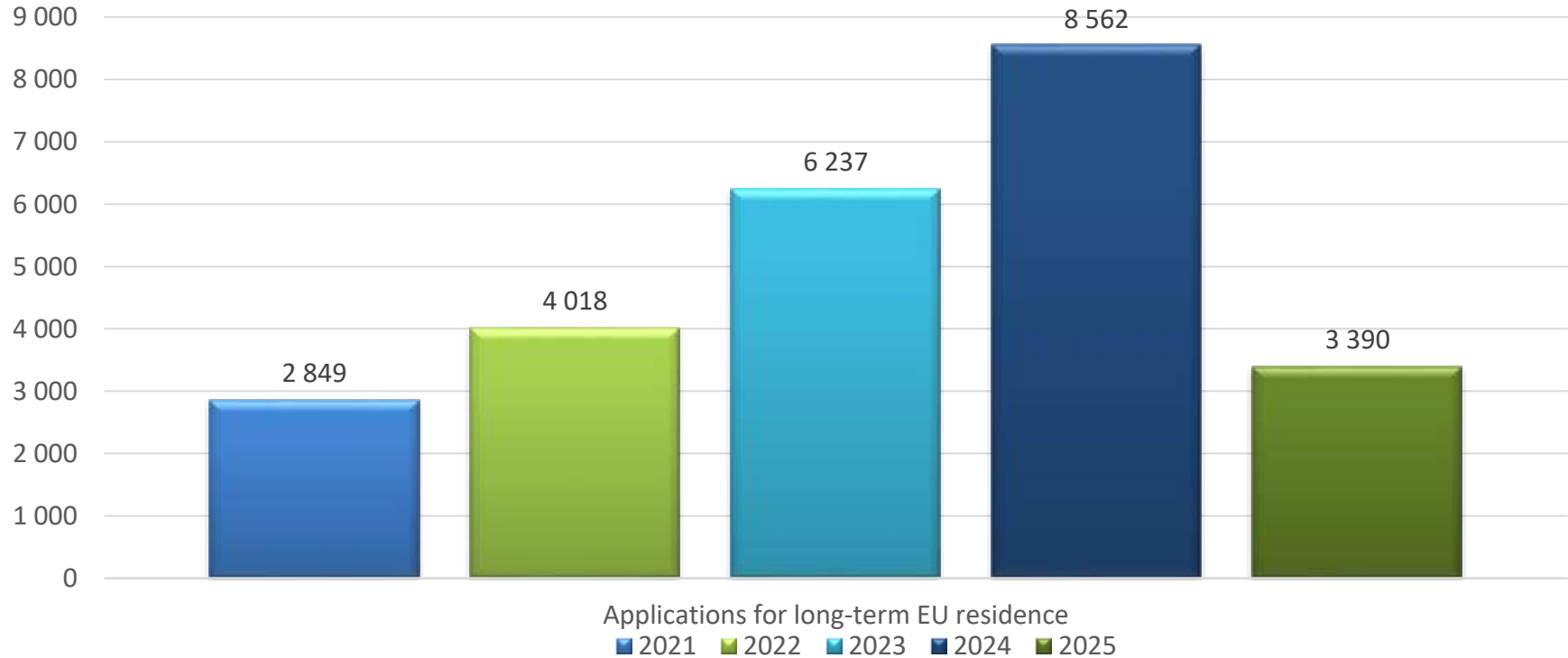
RECEIPT OF APPLICATIONS TO THE MASOVIAN VOIVODE TEMPORARY RESIDENCE



RECEIPT OF APPLICATIONS - PERMANENT RESIDENCE



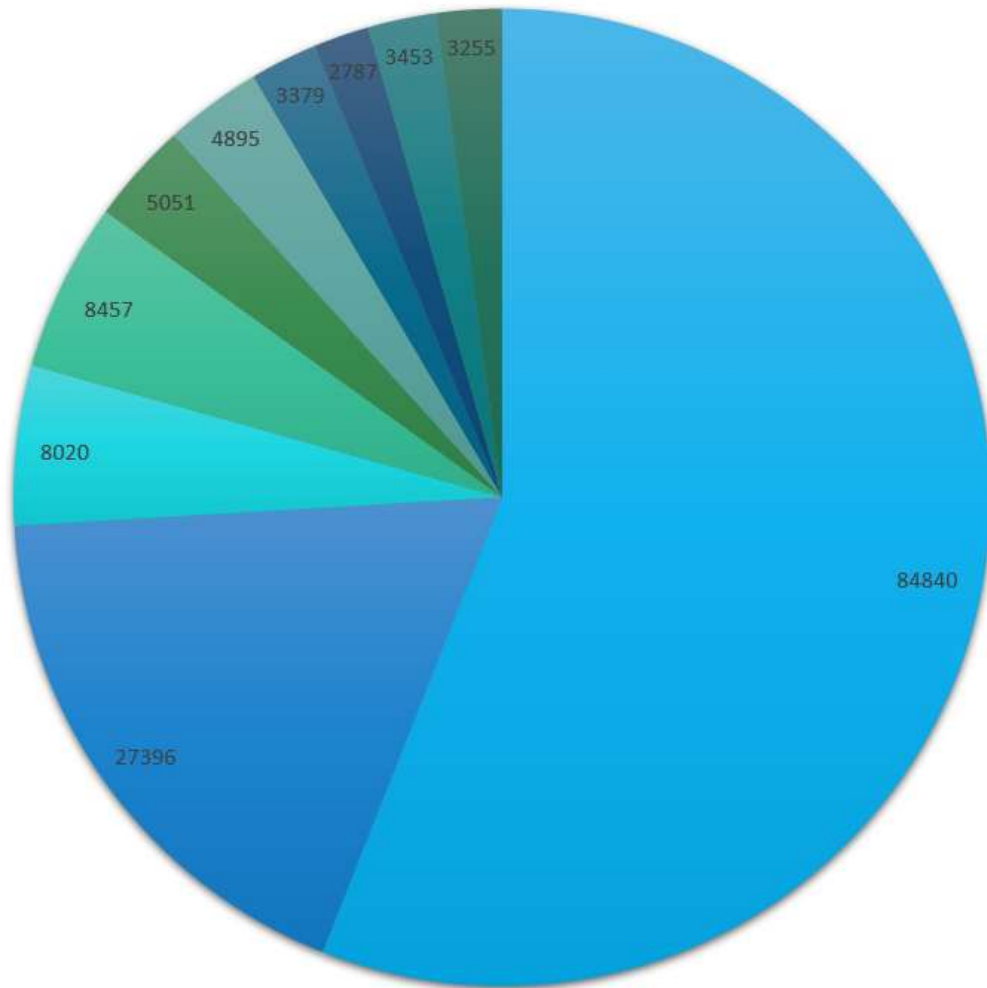
RECEIPT OF APPLICATIONS - LONG-TERM EU RESIDENCE



RECEIPT OF APPLICATIONS TO THE MASOVIAN VOIVODE REGARDING THE CITIZENSHIP OF APPLICANTS



2024



- UKRAINE
- BELARUS
- VIETNAM
- INDIA
- TURKEY
- GEORGIA
- RUSSIA
- UZBEKISTAN
- PHILIPPINES
- COLOMBIA



Ocalenie Foundation has been supporting people with migration and refugee experience in building a good and safe life in Poland since 2000.

We provide assistance to all foreigners, regardless of which border they arrived in Poland through and from which regions of the world they come from.

Help Center for Foreigners - the heart of the Ocalenie Foundation (Centrum Pomocy Cudzoziemcom - (CPC)) and often the first point of contact for people seeking support. The center has been operating in Warsaw since 2004.

Help Center for Foreigners consists of six teams:

mentoring, legal, psychological, career counseling, Polish language courses, and material aid.



How does the Help Center for Foreigners (CPC) support?

Mentors' assistance: As the initial point of assistance, we provide mentor support through individual consultations conducted by people with migration experience who speak **10 languages** (English, Arabic, Georgian, Persian, Polish, Russian, Ukrainian, Tajik, Vietnamese, and French). They help newcomers navigate life in Poland and manage everyday matters such as interacting with government offices, enrolling children in schools, and accessing healthcare services.

After initial consultations, mentors can refer clients to **specialized assistance: legal, psychological, or career counseling.**

Legal assistance: includes advice on the legalization of stay and work in Poland, refugee procedures, consular matters, applications for social benefits, as well as issues related to civil, labor, and criminal law, they may also represent clients before Polish administrative authorities and courts.

Psychological support: psychological and psychotherapeutic assistance is available for adults, children, and youth. We also organize therapeutic and support groups.



How does the Help Center for Foreigners (CPC) support?

Career counseling: essential information about the Polish labor market, including legal regulations and cultural norms, along with guidance on career development, educational opportunities, and the job application process—such as writing a CV and cover letter; support at various stages of employment: during job searches, when starting a new job, facing challenges in the workplace, or coping with job loss.



In-kind support: provides material assistance through Magazin, a point-based “shop” offering clothing, hygiene products, and household essentials to people with migration and refugee experience. In 2024 alone, over 1,050 people benefited from this form of aid.

In 2024, **4,100 people** from nearly **100 countries** benefited only from Help Center for Foreigners support. Largest group: individuals from Ukraine (approximately 40%).

Other key activities of the Ocalenie Foundation

Polish language courses

Free Polish language courses for adults (since 2009); delivered by well-trained and supported volunteers; organized in four trimesters annually; improving language skills and fostering integration opportunities for newcomers.

2024: 912 people were accepted to the course;

Integration and housing programs

Welcome Home Program (Witaj w domu): Since 2017, has provided refugee families at risk of homelessness with holistic support;

Refugees Welcome Program: incorporated into the Foundation in 2016, connects refugees with local residents in Warsaw and surrounding areas willing to rent rooms, fostering both housing solutions and social integration

Education programs for children and youth:

Day care centers for all children with migration, including refugee experience. We aim to counteract social exclusion by creating a friendly and safe space for them;

Tutoring and scholarship program - "Wiedza do potęgi"/'Knowledge to the power'

young people attending Polish schools, especially those with learning difficulties and at risk of dropping out.

100 children participate in the program, and **30 of them receive scholarships.**

Humanitarian aid on the Polish-Belarusian border: providing on-the-ground humanitarian and legal assistance to people on the move, working to prevent human rights violations.

In total in 2024 we supported 6,600 people.

Ocalenie Foundation activities in the CIC project:

- psychological support for adults, children and youth support groups for adults, children and youth
- legal consultations, in particular in the field of family law and labor law
- trainings for education workers in the field of integration and work with a multicultural society
- caseworking on counteracting domestic violence adaptation and orientation courses

All activities will be carried out in **Warsaw, Radom** and **Ostrołęka**.

Fundacja dla Wolności – Temat

prezentacji



**Fundacja
dla Wolności**



**ETNO
LIGA**



**Przystanek
Świetlica**

20 years of experience in supporting children and adults with migration and refugee experience.

Our projects are based on performed needs assessment and proven methodology.

www.fundacjadlawolnosci.org

Areas of expertise:

- integration through sport activities
- community work with children and adults in refugee centers
- educational and team-building activities for students and educators
- community events aimed to integrate and educate on migration and diversity

Child friendly space in IC

Space and educational programme dedicated for children aged 3-7 years old who are outside the Polish educational system or need support in adaptational process. Individual approach and small group helps children to overcome stress, develop skills according to their abilities and needs as well as assess their needs for further support.

permanent program
five days per week
in CIC opening hours



Needs assessment of local communities

Research conducted in 6 locations of the project. Based on field visits and interviews with local actors it aims to actualise crucial factors that must be considered while programing integrational activities.

Community events

Picnic events will be held to integrate residents of the local community, including people with migration experience.

The event will include workshops, shows, performances, games and fun, food tasting, competitions, etc., as well as informal conversations and shared fun.

**6 reports on local
needs**

30 local events



Intercultural workshops for schools and afterschool groups

interactive games and group activities aimed at building safe and friendly atmosphere in multicultural classes/groups by increasing knowledge about the phenomenon of migration and shaping attitudes of openness and mutual respect towards people with a different culture.

Training for teachers, educators and community workers

Expertise (knowledge and methods) in field of diversity, integration and social cohesion in a multicultural communities

**over 1000
workshop packages
for students**

**77 trainings
for educational staff**



One-day team-building and educational trips

outdoor integrational, educational, recreational activity is an important element in strengthening relationships between group members and allows for the strengthening of the group process.

In order to counteract the tensions resulting from unequal access to resources by different groups, the trips are addressed to all people at risk of exclusion - migrants, refugees and Poles - as part of the integration process, not dividing communities.

135 trips

2700 participants





FUNDACJA

Polskie Forum Migracyjne

Foundation Polish Migration Forum

The Polish Migration Forum Foundation has been supporting migrants and refugees in Poland since 2007. We strive to integrate people with migration experience into Polish society, to respect their rights and to counteract discrimination.

We ensure that our work is reliable and that our services are of a high quality: responsive, delivered by professional staff, while respecting the dignity and autonomy of the people we work with.

The Foundation offers support in the areas of mental health, information, counselling, legal aid, education and labour market.

We work in two ways: we act directly and support the development of systemic solutions through advocacy based on direct experience.



2024 in numbers:



25 classrooms
would be filled by children with migrant experience under the care of our intercultural assistants.



34 countries
were represented by the parents-to-be who attended the 12 birthing schools in 2024.

We speak a total of 19 languages at PMF!

PMF is already **18** years old! We are a mature Foundation!



over 2 km
- that's how long the queue would be to see our case workers if all our clients (2518 people) lined up one after another.



300 Haller cakes
were made to celebrate the opening of the Multicultural Centre. Our facility was visited by more than 400 people that day. Our slogan is: WE WIL ALL FIT!



a staggering 29%
of beneficiaries using the help of our case workers are people at risk of homelessness.

Our help is delivered in...

- holistic
- predictable
- and responsible way!

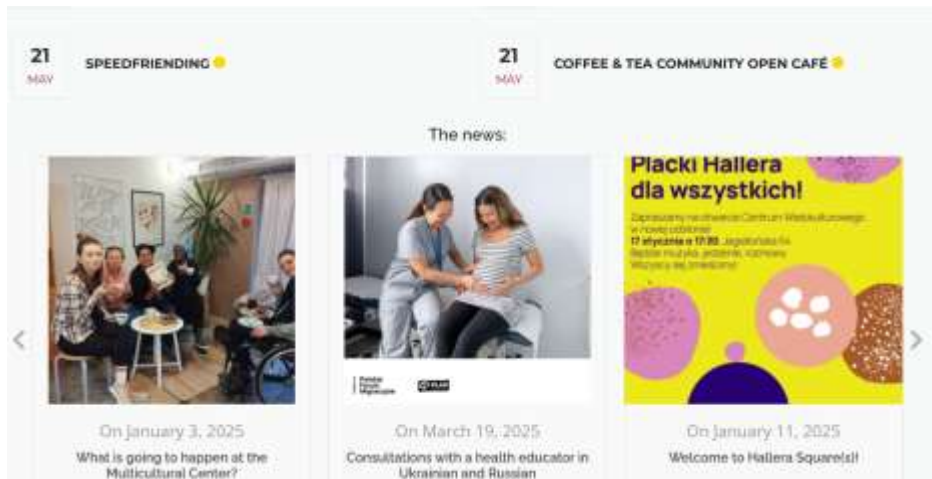


PMF programs:

01	Mental health and psychological support	<ul style="list-style-type: none">• Individual support• Support groups• Psychoeducation• Training for psychologists
02	Legal assistance, information provision & protection, economic inclusion	<ul style="list-style-type: none">• Personalized legal support, including assistance with residence legalization procedures• Dedicated caseworkers• Professional career counseling and guidance for job seekers
03	Support for refugee and migrant women during the perinatal period	<ul style="list-style-type: none">• Intercultural childbirth preparation classes• Professional development for midwives on intercultural competences
04	Education	<ul style="list-style-type: none">• Intercultural assistance at schools and www.szkolarnorodnosci.org• Training sessions for intercultural assistants, teachers• Workshops in schools
05	Community engagement and volunteering program	<ul style="list-style-type: none">• Volunteer Club facilitating intercultural integration through joint community initiatives• Community-led support for learning the Polish language
06	Capacity building and strengthening networks - Exchange of knowledge, information, and experience	<ul style="list-style-type: none">• Specialized training for various groups of professionals working with foreigners• Cross-sectoral cooperation: exchange of knowledge and experience in the field of working with migrants, as well as information on available support services and resources



Multicultural Center at plac Hallera in Warsaw



Everyday life in Poland

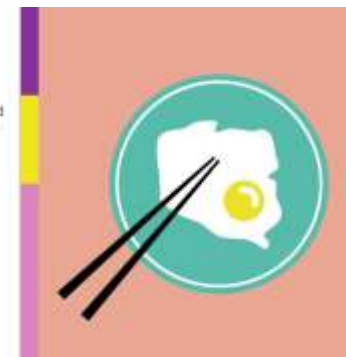
The meeting will be conducted in English and is dedicated to foreigners who want to learn interesting facts about Polish people.

22.05.2025, 18:00

Centrum Wielokulturowe/ Multicultural Center

Polish Forum Migration

Ministerstwo Kultury i Dziedzictwa Narodowego



Each week we organise varied integration activities: debates, culinary workshops, language cafes, board games nights, chess club, film screenings, DIY workshops

Information on current activities could be found on the website: centrumwielokulturowe.waw.pl



Foreigners' Integration Centres - PMF scope of work as a project partner

1. **Psychological support** (onsite individual consultations for children and adults)
 - Short-term psychological and therapeutic support (3 months) available in: Ukrainian, Belarusian, Russian, French, Arabic, English, Serbian, Persian, and Dari
 - Crisis intervention available in: Ukrainian, Belarusian, Russian, French, Arabic, and English
 - Diagnostics for children on the autism spectrum, ADHD, PTSD, and complex PTSD (cPTSD)
1. **Legal assistance** - individual consultations with lawyers on: family law, labour law, in the following languages: Ukrainian, Russian, English, French, Polish
1. **Capacity building workshops and trainings** for representatives of public institutions and teachers: dissemination of knowledge, skills and best practices in the areas of intercultural communication, migration law, residence rights and access to benefits, psychological aspects of migration
1. Establishing **focal point** to protect victims of trafficking in human beings





UKRAIŃSKI
DOM

THE UKRAINIAN HOUSE FOUNDATION:

- **152 000 beneficiaries served since 2022**
- **150 employees**
- **2 sites in Warsaw: the Support Center and the Community Center**

- **CONSULTATION POINT:** professional advice in all kinds of everyday issues (around **1200** visits monthly);
- **INFORMATION LINE (UA/PL):** nationwide, 6 days a week, online and email consultations (around **1 300** calls monthly);
- **INSTITUTIONAL ASSISTS:** written translations, interpreting, and accompaniment to public offices, hospitals, and other institutions (around 70 inquiries per month);
- **CASE WORKERS:** holistic support for people in particularly vulnerable circumstances (75 people supported monthly);
- **ACCOMMODATION ASSISTANCE:** emergency housing, housing market consultations;
- **VOCATIONAL SUPPORT:** support in integration into the Polish labour market, professional training, defence of workers' rights, IT trainings;
- **PSYCHOLOGICAL SUPPORT:** short-term psychological consultations, psychological first aid.

UKRAINIAN HOUSE COMMUNITY CENTER

1 ZAMENHOFA STR. and partner locations



300 persons/monthly

- **EVENTS:** film screenings, meetings with artists and intellectuals
- **“DIM” ART GALLERY**
- **CLUBS:** conversation (Polish, English, Ukrainian), board games, literary, psychological support
- **WORKSHOPS FOR CHILDREN:** Urban club, art workshops, “Going to Studies”
- **UKRAINIAN LIBRARY**
4500 books, 951 registered readers
- **POLISH LANGUAGE COURSES - different levels, Business Polish**
1700 participants attended

UKRAINIAN WOMEN'S CLUB

250 persons/monthly



UKRAINIAN SCHOOLS IN WARSAW:

- Full face-to-face Ukrainian School SzkoUA, all teachers and pupils refugees, 250 ppl/yearly;
- Ukrainian Saturday School for migrants and refugees

“LET’S ACT TOGETHER IN MAZOVIA” project

Reinforcement of local institutions in Mazovia region that support Ukrainian community

ADVOCACY AND MONITORING TEAM

Monitoring and consulting changes in Polish laws, contributing to NGO migration coalitions,, holding advocacy meetings with government representatives

VIRTUAL INFORMATION PROVISION:

- Web portal www.naszwybir.pl
- Publications: reports, handbooks
- Facebook (36,000 followers)
- Instagram (19,000 followers)
- Telegram information channels
- X (Twitter)
- YouTube Channel with original content (2200 subscribers)

OUR ACTIVITIES IN THE FOREIGNER INTEGRATION CENTER

- Adaptation and integration courses - courses combining learning the Polish language with elements of Polish history, geography, political system;
a total of 164 groups at B2 level, min. 1344 participants, in Warsaw and 4 towns in Mazovia
- Psychological support for adults - individual and group
970 persons
- Psychological support for children
310 persons
- Events for integration with the host society - information campaigns, workshops, trainings, debates
2 information campaigns, 4 debates, in total 352 events.





MAZOWIECKIE
CENTRUM POLITYKI
SPOŁECZNEJ

Mazowsze.
MAZOWIECKI



WOJEWODA MAZOWIECKI

 FUNDACJA
OCALENIE



Fundacja
dla Wolności

FUNDACJA

Polskie
Forum
Migracyjne



UKRAIŃSKI
DOM

Thank you for your attention



Fundusze Europejskie
na Migrację, Granice
i Bezpieczeństwo



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